

Better Care Fund - 2016/17

Performance Report

Quarter 3 Report

December 2016

Performance Alerts

Performance is on or ahead of target


Performance is behind target, with no improvement


Performance is behind target, with some improvement

Performance is not reported in this period

Total measures

Symbols Key:

CCG NEA Target reduction met 

CCG NEA Target reduction not met 

Summary

BCF metrics

Achieved	0
Not achieved	3
Improving but not achieved	0
Not reported in period	3
	6

A detailed analysis of the national BCF measures is provided later in this report, showing baselines, trends, measure calculations, CCG breakdown and targets, with charts where appropriate. Guidance is also provided for each measure below the measure descriptor for ease of reference.

Polarity	Indicator Description	Responsibility	Previous Years		2016/17					
			2014/15	2015/16	Current - December 2016			Forecasting		
					Actual	Plan	Alert	Forecast	Target/Plan	Target/Plan (Period)

Health and Wellbeing Better Care Fund Metrics

Smaller is Better	1. Total non-elective admissions into hospital : General and Acute	NHS	6,034 <small>(average per month)</small>	6,101 <small>(average per month)</small>	20,695	18,456	Not achieved	-	18,456	Quarterly
Smaller is Better	2. Permanent admissions to residential and nursing care homes - aged 65+ ASCOF 2A part 2	LCC	938	1,019	842	737	Not achieved	1,123	982	Annual
Bigger is Better	3. % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation ASCOF 2B part 1	NHS / LCC	78.8%	76.0%	Not reported in period			-	80%	Annual
Smaller is Better	4. Delayed transfers of care: Delayed days from hospital, aged 18+	NHS / LCC	1,765 <small>(average per month)</small>	2,787 <small>(average per month)</small>	9,503	7,425	Not achieved	-	7,425	Quarterly

Local Performance Metric

Bigger is Better	5. Percentage of older people leaving hospital who received reablement/rehabilitation services ASCOF 2B part 2	NHS / LCC	3.6%	4.2%	Not reported in period			-	4.4%	Annual
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Local Patient Experience Metric

Bigger is Better	6. Proportion of people feeling supported to manage their long term condition (local indicator) (%)	NHS	63.8%	63.0%	Not reported in period			-	66.0%	Annual
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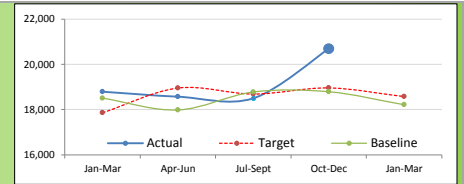
Health and Wellbeing Better Care Fund Metrics

1: Total non-elective admissions in to hospital (general and acute)

Definition: The total number of emergency admissions for people of all ages where an acute condition was the primary diagnosis, that would not usually require hospital admission.

Frequency / Reporting Basis: Monthly / Cumulative within quarter only

Source: MAR data (Monthly NHS England published hospital episode statistics)



Observations from the data:

The BCF plan committed CCGs to a 2.7% reduction in the HWB Plan figures in each quarter of the year. A total of 20,969 admissions were made during Q3, which is 1,737 more than the original CCG plans. The level of activity is 10% higher compared to the same period last year. The measure has been marked as not achieved for this month. Only the South CCG have consistently experienced monthly admission rates lower than the HWB Planned reduction, saving 149 admissions in the area this quarter; an 4.1% reduction. All CCGs except the South saw an increase in admissions against plan within Q3.

Prior Year	2015/16 BCF (Calendar Year)											
	Quarter 1			Quarter 2			Quarter 3			Quarter 4		
	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
In Month	5,947	6,179	5,858	6,538	6,031	6,212	6,354	6,107	6,330	5,975	5,926	6,316
In Quarter (cumulative)	5,947	12,126	17,984	6,538	12,569	18,781	6,354	12,461	18,791	5,975	11,901	18,217

Current Year	2016/17 BCF (Calendar Year)											
	Quarter 1			Quarter 2			Quarter 3			Quarter 4		
	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
In Month	6,122	6,236	6,214	6,183	6,206	6,112	6,818	6,868	7,009			
In Quarter	6,122	12,358	18,572	6,183	12,389	18,501	6,818	13,686	20,695			
HWB Plan Total	6,318	12,636	18,955	6,229	12,459	18,688	6,320	12,639	18,959			
HWB NEA Plan (after reduction) - TARGET	6,149	12,298	18,447	6,062	12,124	18,185	6,152	12,304	18,456			
Planned reduction	number	169	339	508	168	335	503	168	335	503		
	%	2.68%	2.68%	2.68%	2.69%	2.69%	2.69%	2.65%	2.65%	2.65%		
Actual reduction (negative indicates an increase)	number	196	278	382	46	70	188	-498	-1,047	-1,736		
	%	3.11%	2.20%	2.02%	0.75%	0.56%	1.00%	-7.89%	-8.28%	-9.16%		
Performance	Achieved	Improving but not achieved	Improving but not achieved	Improving but not achieved	Improving but not achieved	Improving but not achieved	Not achieved	Not achieved	Not achieved			

by CCG	2016/17 BCF (Calendar Year)											
Actual In Quarter	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	2,125	4,293	6,481	2,224	4,303	6,417	2,416	4,764	7,236			
West CCG	1,908	3,775	5,683	1,814	3,761	5,559	2,129	4,233	6,433			
South CCG	1,040	2,250	3,321	1,088	2,209	3,344	1,115	2,308	3,485			
South West CCG	927	1,791	2,711	929	1,869	2,815	1,034	2,134	3,170			
Other contributing CCGs	122	250	376	127	247	366	124	248	372			
Total	6,122	12,358	18,572	6,183	12,388	18,501	6,818	13,686	20,695			

HWB Plan	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	2,169	4,337	6,506	2,192	4,385	6,577	2,192	4,385	6,577			
West CCG	1,961	3,923	5,884	1,855	3,711	5,566	1,850	3,700	5,550			
South CCG	1,180	2,360	3,540	1,160	2,319	3,479	1,211	2,423	3,634			
South West CCG	890	1,780	2,670	903	1,806	2,709	945	1,891	2,836			
Other contributing CCGs	118	236	355	119	238	357	121	241	362			
Total	6,318	12,636	18,955	6,229	12,459	18,688	6,320	12,639	18,959			

Variance from plan (cumulative in Qtr)	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	-44	-45	-25	32	-82	-160	223	379	659			
West CCG	-54	-148	-201	-41	50	-7	279	533	883			
South CCG	-140	-110	-219	-71	-111	-135	-97	-114	-149			
South West CCG	37	11	41	26	63	106	89	243	334			
Other contributing CCGs	4	14	22	8	9	9	4	6	10			
Total	-196	-278	-382	-47	-70	-188	498	1,047	1,736			

% Variance from plan (cumulative in Qtr)	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	✗ -2.01%	✗ -1.03%	✗ -0.38%	✗ 1.45%	✗ -1.87%	✗ -2.44%	✗ 10.19%	✗ 8.65%	✗ 10.02%			
West CCG	✓ -2.74%	✓ -3.77%	✓ -3.41%	✗ -2.23%	✗ 1.35%	✗ -0.13%	✗ 15.09%	✗ 14.40%	✗ 15.91%			
South CCG	✓ -11.83%	✓ -4.65%	✓ -6.20%	✓ -6.14%	✓ -4.77%	✓ -3.88%	✓ -7.98%	✓ -4.72%	✓ -4.09%			
South West CCG	✗ 4.17%	✗ 0.61%	✗ 1.55%	✗ 2.88%	✗ 3.50%	✗ 3.91%	✗ 9.41%	✗ 12.86%	✗ 11.77%			
Other contributing CCGs	✗ 3.20%	✗ 5.72%	✗ 6.12%	✗ 6.81%	✗ 3.82%	✗ 2.48%	✗ 2.90%	✗ 2.61%	✗ 2.66%			
Total	✓ -3.11%	✗ -2.20%	✗ -2.02%	✗ -0.75%	✗ -0.57%	✗ -1.00%	✗ 7.89%	✗ 8.28%	✗ 9.16%			

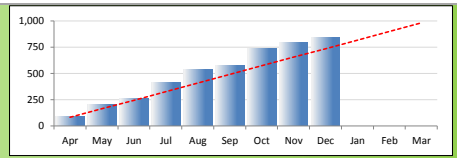
2: Admissions to residential / nursing care homes - aged 65+ per 100,000 population (ASCOF 2A part ii)

Definition: The total number of admissions to permanent residential or nursing care during the year (excluding transfers between homes unless the type of care has changed from temporary to permanent)

Frequency / Reporting Basis: Monthly / Cumulative YTD

Source: AIS data: Local Adult Care Monitoring (LTC admissions report & SALT return) upto Nov 2016. Local finance system from Dec 2016.

Note: Figure reported cumulatively, so monthly figures show increases in placements recorded & not necessarily within that month



Observations from the data:

From April to December, there have been 842 permanent admissions to care homes for older people, which is 105 admissions more than planned at this point in the year. From December the data for this measure has been taken from our finance system, due to the introduction of Mosaic which replaces AIS as the adult care case management system within LCC. As such the December figure for this measure shows an artificial improvement as the number of reported admissions at this stage is 42, although this is expected to increase when recording is complete. Overall the number of admissions remains higher than target. This appears to have been caused by discharge pressures in hospitals and an increase in the level of support people are requiring in the community. Work is being undertaken to quality assure the placements we are making, however the early indication is that we are dealing with a higher level of acuity and therefore the placements are fully justified. We are experiencing a higher level of demand for services generally and a similar proportion of people are being admitted to care homes as in previous years. All the while though, over the 2 years, the ratio of people in res care to community has stayed pretty static (1:2) suggesting we are consistently placing people as appropriate.

Prior Year	2015/16 BCF (Financial Year)											
	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
In month	81	72	85	87	79	118	80	95	75	86	75	86
Cumulative YTD	81	153	238	325	404	522	602	697	772	858	933	1,019

Current Year	2016/17 BCF (Financial Year)											
	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Additions per month	87	120	52	154	123	43	158	63	42			
Cumulative YTD	87	207	259	413	536	579	737	800	842			
Denominator	172,133	172,133	172,133	172,133	172,133	172,133	172,133	172,133	172,133			
Rate per 100,000	50.5	120.3	150.5	239.9	311.4	336.4	428.2	464.8	489.2			
Target (admissions)	82	164	246	327	409	491	573	655	737			
Target (per 100k)	48	95	143	190	238	285	333	380	428			
Performance	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved			

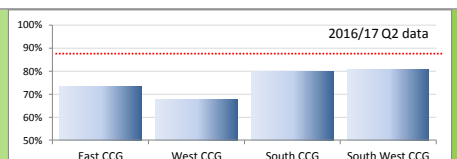
by CCG													
Care home admissions (Cumulative)	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East	385	41	90	110	177	223	239	298	322	339			
West	339	22	51	61	101	131	144	193	208	219			
South	167	13	38	46	61	94	100	127	147	154			
South West	106	11	28	42	69	77	85	105	109	112			
Not Recorded	22	-	-	-	5	11	11	14	14	18			
Total	1,019	87	207	259	413	536	579	737	800	842			
Est. CCG population (aged 65+)	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	58,286	62,724	62,724	62,724	62,724	62,724	62,724	62,724	62,724	62,724			
West CCG	44,185	47,550	47,550	47,550	47,550	47,550	47,550	47,550	47,550	47,550			
South CCG	31,865	34,291	34,291	34,291	34,291	34,291	34,291	34,291	34,291	34,291			
South West CCG	25,617	27,568	27,568	27,568	27,568	27,568	27,568	27,568	27,568	27,568			
Lincolnshire	159,953	172,133	172,133	172,133	172,133	172,133	172,133	172,133	172,133	172,133			
Rate per 100,000	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	661	65	143	175	282	356	381	475	513	540			
West CCG	767	46	107	128	212	276	303	406	437	461			
South CCG	524	38	111	134	178	274	292	370	429	449			
South West CCG	414	40	102	152	250	279	308	381	395	406			
Lincolnshire	637	51	120	150	240	311	336	428	465	489			

3: % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation (ASCOF 2B part 1)

Definition: The percentage of older people (within a 3 month sample period) discharged from an acute or non-acute hospital to their own home/residential or nursing care home/ extra care housing for rehabilitation, where the person is at home 91 days after their date of discharge from hospital.

Frequency / Reporting Basis: 6-monthly / Cumulative for sample period

Source: Reablement - external service provider - Allied Healthcare, rehabilitation - LCHS



Observations from the data:

This measure is not reported in Quarter 3.

	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Numerator	728						658						
Denominator	958						896						
Value	76.0%						73.4%						
Target	80.0%						80.0%						80.0%
Performance	Not achieved						Not achieved						

by CCG													
Numerator	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	318						241						
West CCG	157						196						
South CCG	122						119						
South West CCG	114						96						
Not known	17						6						
Total	728						658						
Denominator	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	403						329						
West CCG	214						290						
South CCG	165						149						
South West CCG	158						119						
Not known	18						9						
Total	958						896						
Actual	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	78.9%						73.3%						
West CCG	73.4%						67.6%						
South CCG	73.9%						79.9%						
South West CCG	72.2%						80.7%						
Total	76.0%						73.4%						

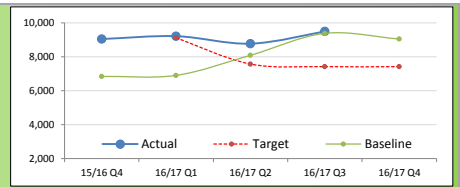
4: Delayed transfers of care (delayed days) from hospital for adults aged 18+, per 100,000 population

Definition: The number of delayed transfers of care (days) for adults who were ready for discharge from acute and non-acute beds, expressed as the rate per 100,000 of the adult population of Lincolnshire.

Frequency / Reporting Basis: Monthly / Cumulatively within the quarter

Source: NHSE Published Delayed Days Report (Sitrep)

Table note: In the analysis by delay reason below, the organisation that the delay reason is attributable to is included in parentheses i.e. NHS, SSD, NHS or SSD, BOTH.



Observations from the data:

There were a total of 9,503 delayed days for patients in Q3, 2,078 higher than the target of 7,425 days. This number of delayed days is 1% higher than for the same quarter (Q3) last year. The trend throughout the year is quite linear and consistent compared to 2015/16 where delayed days showed a more pronounced increase throughout the year. The number of delayed days for November and December shows an improvement compared to October's figures.

The proportion of non-acute delays has remained at 41% of total delayed days and Social Care delays remain at 16%. NHS delays account for 74% of delayed days and have been at a similar level during Q3, following a steady increase from the start of the year.

In terms of delay reasons, two-thirds (67%) of delayed days relate to waiting for further non-acute care, residential or packages in the persons home. The proportion of delays attributed to these reasons has increased from 62% in Q2. As mentioned in previous reports this year, housing delays are higher than usual and the proportion of delays attributed housing has increased steadily throughout the year, leveling out within Q3 and now accounts for 8% of delay reasons.

Prior Year	2015/16 BCF (Financial Year)											
	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Numerator	2,283	4,490	6,910	2,548	5,360	8,094	3,514	6,333	9,386	3,543	6,301	9,052
Denominator	591,829	591,829	591,829	591,829	591,829	591,829	591,829	591,829	591,829	596,120	596,120	596,120
Actual	385.8	758.7	1,167.6	430.5	905.7	1,367.6	593.8	1,070.1	1,585.9	598.7	1,057	1,518

Current Year	2016/17 BCF (Financial Year)											
	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
In month	3,006	3,227	2,985	3,048	2,856	2,873	3,347	3,212	2,944			
In Quarter (cumulative)	3,006	6,233	9,218	3,048	5,904	8,777	3,347	6,559	9,503			
Denominator	598,595	598,595	598,595	598,595	598,595	598,595	598,595	598,595	598,595			
Rate per 100,000 population	502.2	1,041.3	1,539.9	509.2	986.3	1,466.3	559.1	1,095.7	1,587.6			
Target (days)	3,042	6,085	9,127	2,525	5,050	7,575	2,475	4,950	7,425			
Target (per 100k)	508.2	1,016.5	1,524.7	421.8	843.6	1,265.5	413.5	826.9	1,240.4			
Performance	Achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved			

by Type of Care	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
	Acute	6,171	1,806	3,682	5,217	1,530	3,093	4,645	1,926	3,874	5,618		
Non Acute	2,881	1,200	2,551	4,001	1,518	2,811	4,132	1,421	2,685	3,885			
Total	9,052	3,006	6,233	9,218	3,048	5,904	8,777	3,347	6,559	9,503			
	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Acute	68%	60%	59%	57%	50%	52%	53%	58%	59%	59%			
Non Acute	32%	40%	41%	43%	50%	48%	47%	42%	41%	41%			

by Responsible Organisation	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
	NHS	6,184	2,000	4,307	6,157	1,931	4,020	6,163	2,476	4,925	7,016		
Social Care (SSD)	2,415	830	1,489	2,226	848	1,370	1,897	596	1,063	1,554			
Both	453	176	437	835	269	514	717	275	571	933			
Total	9,052	3,006	6,233	9,218	3,048	5,904	8,777	3,347	6,559	9,503			
	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
NHS	68%	67%	69%	67%	63%	68%	70%	74%	75%	74%			
Social Care (SSD)	27%	28%	24%	24%	28%	23%	22%	18%	16%	16%			
Both	5%	6%	7%	9%	9%	9%	8%	8%	9%	10%			

by Delay Reason	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
	A. Completion of Assessment (BOTH)	2,252	473	792	1,180	542	1,020	1,434	281	655	956		
B. Public Funding (BOTH)	114	13	106	159	46	88	177	33	189	260			
C. Awaiting NHS Non-acute care (NHS)	1,366	511	1,157	1,654	543	1,099	1,714	825	1,562	2,199			
D. Residential or Nursing Care (BOTH)	1,211	612	1,293	2,035	570	1,264	1,794	596	1,187	1,769			
E. Care Package at home (BOTH)	2,693	833	1,602	2,275	701	1,294	1,976	871	1,599	2,432			
F. Awaiting Equipment (BOTH)	434	133	264	465	79	138	218	80	140	234			
G. Patient or Family Choice (NHS or SSD)	779	283	638	839	299	511	804	357	598	792			
H. Disputes (NHS or SSD)	132	73	200	304	76	188	248	31	31	70			
I. Housing - (SSD)	71	75	181	307	192	302	412	273	598	791			
Total	9,052	3,006	6,233	9,218	3,048	5,904	8,777	3,347	6,559	9,503			
	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
A. Completion of Assessment (BOTH)	25%	16%	13%	13%	18%	17%	16%	8%	10%	10%			
B. Public Funding (BOTH)	1%	0%	2%	2%	2%	1%	2%	1%	3%	3%			
C. Awaiting NHS Non-acute care (NHS)	15%	17%	19%	18%	18%	19%	20%	25%	24%	23%			
D. Residential or Nursing Care (BOTH)	13%	20%	21%	22%	19%	21%	20%	18%	18%	19%			
E. Care Package at home (BOTH)	30%	28%	26%	25%	23%	22%	23%	26%	24%	26%			
F. Awaiting Equipment (BOTH)	5%	4%	4%	5%	3%	2%	2%	2%	2%	2%			
G. Patient or Family Choice (NHS or SSD)	9%	9%	10%	9%	10%	9%	9%	11%	9%	8%			
H. Disputes (NHS or SSD)	1%	2%	3%	3%	2%	3%	3%	1%	0%	1%			
I. Housing - (SSD)	1%	2%	3%	3%	6%	5%	5%	8%	9%	8%			

by NHS Trust	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
	ULHT	4,829	1,303	2,762	3,923	1,149	2,335	3,480	1,476	2,964	4,321		
LCHS	2,055	670	1,235	1,694	540	983	1,665	607	990	1,237			
LPFT	811	530	1,316	2,307	978	1,828	2,467	814	1,644	2,592			
Total*	7,695	2,503	5,313	7,924	2,667	5,146	7,612	2,897	5,598	8,150			
	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
ULHT	63%	52%	52%	50%	43%	45%	46%	51%	53%	53%			
LCHS	27%	27%	23%	21%	20%	19%	22%	21%	18%	15%			
LPFT	11%	21%	25%	29%	37%	36%	32%	28%	29%	32%			

Note: *Total of NHS Trust delayed days will never equal Total LCC delayed days, because NHS delays can relate to treatment of residents from other authorities.

Local Performance / Patient Experience Metrics

<p>5. The proportion of people aged 65+ offered Reablement services following discharge from hospital (ASCOF 2B part 2)</p> <p>Definition: The number of people aged 65+ offered Reablement services following discharge from hospital during October to December, as a proportion of the total number of people aged 65+, discharged alive from hospitals in England between 1 October 2015 and 31 December 2015</p> <p>Frequency / Reporting Basis: Annual Source: SALT STS004 / Hospital Episode Statistics</p>	<p>6. Proportion of people feeling supported to manage their long term condition</p> <p>Definition: Of the number of people identifying a long-term condition in their responses, the % who responded 'Yes, definitely' or 'Yes, to some extent' to the question 'In the last 6 months, have you had enough support from local services or organisations to help you manage your long-term health condition(s)?'.</p> <p>Frequency / Reporting Basis: 6-monthly / results from 2 GP patient surveys in the year are aggregated and reported as an annual figure Source: GP Patient Survey</p>
<p>Observations from the data: This measure is not reported in Quarter 3.</p>	<p>Observations from the data: This measure is not reported in Quarter 3.</p>

	2015/16	Q2 2016/17	2015/16	2016/17
Numerator	958	896	3,719	
Denominator	22,830	22,830	5,900	
Value	4.2%	3.9%	63.0%	
Target	Not monitored in BCF in 2015/16	4.4%	64.0%	66.0%
Performance	-	Not achieved		

By CCG				
Numerator	2015/16	Q2 2016/17	2015/16	2016/17
East CCG	403	329	1252	
West CCG	214	290	1018	
South CCG	165	149	767	
South West CCG	158	119	682	
Not known	18	9	0	
Total	958	896	3719	0
Denominator	2015/16	2016/17	2015/16	2016/17
East CCG			2032	
West CCG			1621	
South CCG	Data not disaggregated by CCG	Data not disaggregated by CCG	1200	
South West CCG			1047	
Not known			0	
Total	22,830	22,830	5,900	0
Value	2015/16	Q2 2016/17	2015/16	2016/17
East CCG			61.6%	
West CCG			62.8%	
South CCG	Data not disaggregated by CCG	Data not disaggregated by CCG	63.9%	
South West CCG			65.1%	
Not known			0.0%	
Total	4.2%	3.9%	63.0%	0

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